



# PATTERSON LAKES PRIMARY SCHOOL

No. 5190

Gladesville Boulevard Patterson Lakes 3197  
Phone 9772 4011 Fax 9776 0421  
Email: [patterson.lakes.ps@edumail.vic.gov.au](mailto:patterson.lakes.ps@edumail.vic.gov.au)

P.O. Box 330, Patterson Lakes, 3197  
Principal: Carole Mayes  
Website: <http://www.patterson-lakes-ps.vic.edu.au>

## OSHC – Managing Continual Difficult Behaviour Policy

### RATIONALE

The provision of a safe environment for all children and staff attending Outside School Hours Care programs.

### AIM

To ensure the safety of all children and the smooth operation of OSHC is not threatened by any child's continual inappropriate or unmanageable behaviour.

### IMPLEMENTATION

These procedures apply to program staff, parents and the Principal.

- Staff shall monitor the child's behaviour and make incident reports and observation notes.
- Once a behavioural issue is identified, it should be discussed with the program coordinator and the parents/guardians. Staff shall collect information to ascertain if there are similar problems at home or school and what management techniques are used and whether they are successful.
- All staff shall consistently implement the program rules and their consequences.
- Staff and children will continue to work collaboratively to develop program rules and acceptable behaviours.
- Where possible, staff and parents then formulate a plan of action to address behavioural issues.
- Where relevant, staff can contact the school's Principal or Inclusion Support Agencies (ISA) for advice, options or for the formulation of an alternative plan of action to address behavioural issues.
- Children will be given positive reinforcement that acknowledges and promotes their achievements, and where necessary, assistance and support to follow the program rules.
- Children will be required to take appropriate responsibility for their behaviour and actions.
- If the child's behaviour continually places staff and other children at risk, and that various intervention plans and suspensions to manage a child's behaviour have been unsuccessful, permanent termination of the child's place can then be considered by the Coordinator and Principal.
- Alternative care options need to be discussed with the family and referrals made to relevant conciliatory services.

### REFERENCES

Outside School Hours Care Program Rules and Consequences

### EVALUATION

Guidelines are updated annually and/or as per DET recommendations.

### CERTIFICATION

This policy was adopted at the School Council Meeting held at Patterson Lakes Primary School, October 18, 2016.

Signed

  
School Council President

Signed

  
Principal